

bluesky Express reduces your IT costs so significantly that in some instances, clients can cut support and related expenses by up to 70%.

bluesky Express is designed specifically for organisations with up to 20 users on the network, with a maximum of 2 file servers. It is an innovative and exciting solution, providing the smaller end of New Zealand business with the best possible IT service.

Features of the bluesky Express program

- 🔌 2 servers (Local or Hosted)
- 🔌 Up to 20 desktop PCs
- 🔌 **24/7/365** remote monitoring of network, servers and desktops
- 🔌 Express management monthly report
- 🔌 Virus definition updates
- 🔌 Spam filtering
- 🔌 Online custom client portal
- 🔌 Unlimited remote patch management
- 🔌 Access to our **24/7** helpdesk
- 🔌 5 hours remote/telephone support per month (based on 20 users ie; 15 mins/user/month)
- 🔌 10 hours on site support combined per month (based on 20 users ie: 30 mins /user/month)
- 🔌 2 hours server support per month (based on 2 servers)
- 🔌 36 month service level agreement

